

Zander Lategan

From: Zander Lategan
Sent: Tuesday, 9 December 2025 1:27 PM
Subject: ALERT: TCMS – Invoices and Certificates not generating



CAPABILITIES & ENDORSEMENTS
TRAINING OFFICE COMMUNICATION

TCMS ALERT
Invoices and Certificates not generating

09 December 2025

Dear Training Officers and Training Office Administrators,



ISSUE IDENTIFIED

We have identified that training contract registration certificates, training contract discharge certificates and invoices are not generating for some users on TCMS.



STATUS

The issues have been identified and reported to the developer. We will notify you once the issue has been resolved.

Please continue to make use of our support channels by logging a support ticket on TCMS under the **Help** “tile” or directly on the [SAICA Training Office Central](#).

Kind regards,
Training Office Team
