

Zander Lategan

From: Zander Lategan
Sent: Thursday, 23 October 2025 6:58 PM
Subject: RECORDING & SLIDE DECK: New SAICA Training Office Query Platform



23 October 2025

Dear Training Officers and Training Office Administrators,

Thanks to everyone who joined us live for the launch sessions of the SAICA Training Office Central platform on Zendesk.

We appreciate your time and engagement.



RECORDING & SLIDE DECK

We have uploaded the slide deck and the recording for those who couldn't join us live onto the SAICA Training Office Central platform.



Navigate to the following link: [Launch of the New Query Platform](#)



REMINDER: ACCESS THE NEW QUERY PLATFORM



Navigate to the 'Training Office Central' help centre: <https://saicatcms.zendesk.com/>

You **do not have to relog open queries on the new platform**. All existing queries that were logged on the Member Portal will still be addressed.

Kind regards,
Training Office Team
