

Zander Lategan

From: Zander Lategan
Sent: Tuesday, 14 October 2025 10:58 AM
Subject: ALERT: TCMS – Contract & Request detail not loading



SAICA
DIFFERENCE MAKERS™

CAPABILITIES & ENDORSEMENTS
TRAINING OFFICE COMMUNICATION

#DIFFERENCE
#MAKERS

TCMS ALERT
Contract & Request detail not loading

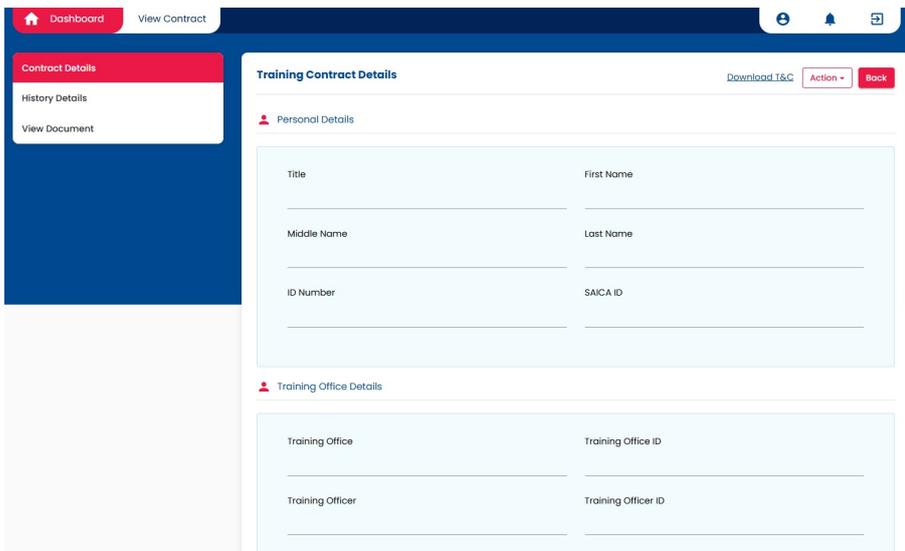
14 October 2025

Dear Training Officers and Training Office Administrators,



ISSUE IDENTIFIED

We are aware that some users are experiencing issues with contract and request details not loading on TCMS.



The screenshot shows the 'View Contract' page in the TCMS system. The page has a navigation bar with 'Dashboard' and 'View Contract'. A sidebar on the left contains 'Contract Details', 'History Details', and 'View Document'. The main content area is titled 'Training Contract Details' and includes a 'Download I&C' link, an 'Action' dropdown, and a 'Back' button. The form is divided into two sections: 'Personal Details' and 'Training Office Details'. The 'Personal Details' section has fields for Title, First Name, Middle Name, Last Name, ID Number, and SAICA ID. The 'Training Office Details' section has fields for Training Office, Training Office ID, Training Officer, and Training Officer ID.



STATUS

We have escalated the issue to the developer and will notify you once the issue has been resolved.

Please continue to make use of our support channels by logging a support ticket on TCMS under the **Help** "tile".

Kind regards,

