

Zander Lategan

From: Zander Lategan
Sent: Tuesday, 7 October 2025 1:59 PM
Subject: ALERT: TCMS – Issues experienced by users



CAPABILITIES & ENDORSEMENTS
TRAINING OFFICE COMMUNICATION

#DIFFERENCE
#MAKERS

TCMS ALERT
Issues experienced by users

07 October 2025

Dear Training Officers and Training Office Administrators,



ISSUE IDENTIFIED

Please note that we are aware that some users are currently experiencing issues on TCMS. These include:

1. Training contract **discharge certificates** not generating
2. **Interfirm transfers** not available for trainees within the first 12 months of their training contract
3. **Cancellation** functionality unavailable for trainees within 60 days of the contract end date



STATUS

The issues have been reported to the developer. We will keep you updated and notify you once they have been resolved.

Please continue to make use of our support channels by logging a support ticket on TCMS under the **Help** “tile”.

Kind regards,
Training Office Team
