Zander Lategan

From: Zander Lategan

Sent: Thursday, 25 September 2025 6:36 PM

Subject: ALERT: TCMS – Generate Invoice not updating Workflow Status



25 September 2025

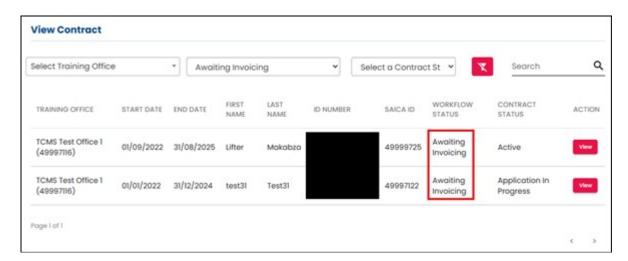
Dear Training Officers and Training Office Administrators,



ISSUE IDENTIFIED

Please note that we have identified that the **workflow status on TCMS does not update** from "Awaiting Invoicing" to "Awaiting Proof of Payment" once the invoice was generated under the **Financial Management** "tile".

Workflow status per Contact Management View



Invoice status per Financial Management View





STATUS

We have identified all affected training contracts and are working with the developer to correct the workflow status.

We will keep you updated and notify you once the issue has been resolved.

Please continue to make use of our support channels by logging a support ticket on TCMS under the Help "tile".

Kind regards, Training Office Team