

Zander Lategan

From: Zander Lategan
Sent: Thursday, 25 September 2025 6:36 PM
Subject: ALERT: TCMS – Generate Invoice not updating Workflow Status



TCMS ALERT
Generate Invoice not updating Workflow Status

25 September 2025

Dear Training Officers and Training Office Administrators,



ISSUE IDENTIFIED

Please note that we have identified that the **workflow status on TCMS does not update** from “Awaiting Invoicing” to “Awaiting Proof of Payment” once the invoice was generated under the **Financial Management** “tile”.

Workflow status per Contact Management View

View Contract

Select Training Office

Awaiting Invoicing

Select a Contract St



Search



TRAINING OFFICE	START DATE	END DATE	FIRST NAME	LAST NAME	ID NUMBER	SAICA ID	WORKFLOW STATUS	CONTRACT STATUS	ACTION
TCMS Test Office 1 (49997116)	01/09/2022	31/08/2025	Lifter	Makabza		49999725	Awaiting Invoicing	Active	View
TCMS Test Office 1 (49997116)	01/01/2022	31/12/2024	test31	Test31		49997122	Awaiting Invoicing	Application In Progress	View

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Invoice status per Financial Management View

All Invoices					Generate Invoices
TCMS Test Office 1 (49997116)		Select Invoice Status		Search	
TRAINING OFFICE	INVOICE NUMBER	INVOICE AMOUNT	INVOICE STATUS	CREATED ON	ACTION
TCMS Test Office 1	TCMS0000057946	49635.02	Awaiting Proof Of Payment	26/09/2025	View



STATUS

We have identified all affected training contracts and are working with the developer to correct the workflow status.

We will keep you updated and notify you once the issue has been resolved.

Please continue to make use of our support channels by logging a support ticket on TCMS under the **Help** "tile".

Kind regards,
Training Office Team

